Pathways to Success In a New World of Healthcare Finance

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Overview

- 1. Change is here
- 2. Creates opportunities as well as threats
- 3. Why respond other than an incremental adjustment?
- 4. How should organizations (hospitals) respond?
- 5. What are the results to which we should aspire?



Times When Rural Delivery Can Change or Sink

- Hospital care as the cornerstone of health care: rural challenge answered with Hill-Burton
- Hospital financial structure challenged by Prospective Payment System (PPS): rural challenged answered with Flex Program
- Health care delivery challenged by changes in site of care and payment shift to "value": rural challenge answered with ...



Current rural landscape

- Population aging in place
- Increasing prevalence of chronic disease
- Sources of patient revenue change,
- Is small scale independence sustainable?





The Answer Is ...

"My sense is that most small, rural hospitals have a feeling they will need to pick a partner eventually. Rural communities in the West are fiercely independent. It's how they define who they are. John has a good hospital and he's an excellent administrator so they don't feel desperate. But it's hard for rural hospitals to look ahead and think that they won't have to have a partner." [Sr VP for network development at Centura Health]



The Answer Is ...

- "There has to be a way for small, independent hospitals to show that they have high-quality, affordable care and to get reimbursed for what they do locally." [CEO of Black River Falls Hospital in Wisconsin]
- "Everyone is having trouble crossing the shaky bridge into value-based systems. If we do it correctly, rural health care will emerge stronger. I'm bullish on it in the long. In the short-run? We will have a lot of trouble." [Brock Slabach, NRHA]

Source: Rite Pyrillis, "Rural Hospitals Innovate to Meet New Health Care Challenges." Hospitals and Health Networks January 13, 2015 http://www.hhnmag.com/display/HHN-news-article.dhtml?dcrPath=/templatedata/HF_Common/NewsArticle/data/HHN/Magazine/2015/Jan/cov-rural-hospitals-challenges



Tectonic shifts occurring

- Insurance coverage shifts: through health insurance marketplaces; private exchanges; use of narrow networks
- Public programs shifting to private plans
- > Volume to value in payment designs



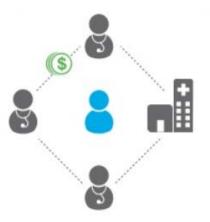




Tectonic shifts occurring

Insurance coverage shifts: through health insurance marketplaces; private exchanges; use of narrow networks







Policy Change: Insurance Coverage

- Approximately 15 million newly insured as of Q1 2015: health insurance marketplace enrollment, Medicaid enrollment, employer-based insurance, purchase from traditional sources
- National data for all adults show 7.2% increase in insurance coverage in rural, 6.3% in urban (Urban Institute data)
- New payment contracts to negotiate for rural providers





Tectonic shifts occurring

> Public programs shifting to private plans



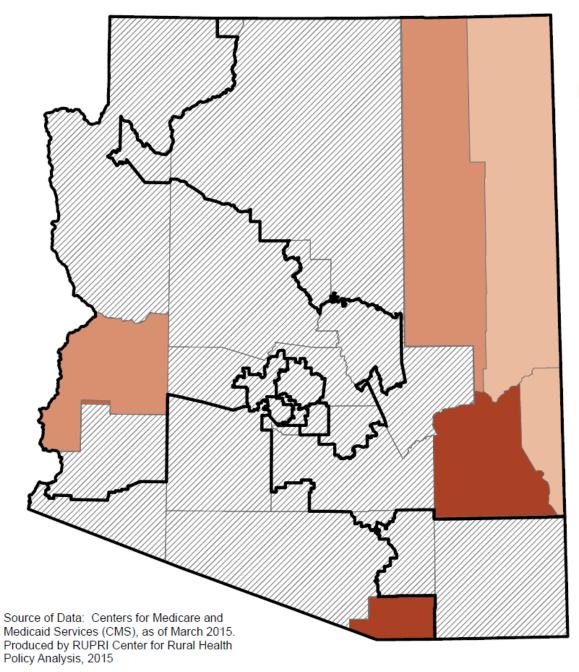




Medicare Advantage and Changes to Medicaid Programs

- Rural Enrollment in MA, including prepaid plans, as of March 2015 more than 2.0 million, 21.2 percent of all beneficiaries
- Medicaid conversion to managed care organizations contracting to provide care; the MCOs determine provider payment
- Variations of accountable care organizations, with provider risk sharing

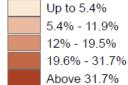


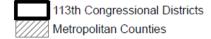


Percent of Eligible Medicare Non-Metropolitan Beneficiaries Enrolled in Medicare Advantage in Arizona, March 2015

Legend

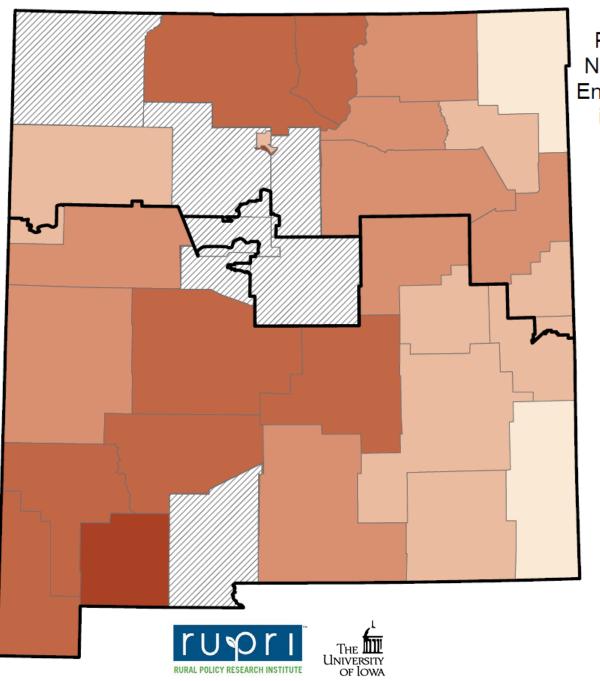
Percent Enrolled







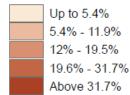




Percent of Eligible Medicare Non-Metropolitan Beneficiaries Enrolled in Medicare Advantage in New Mexico, March 2015

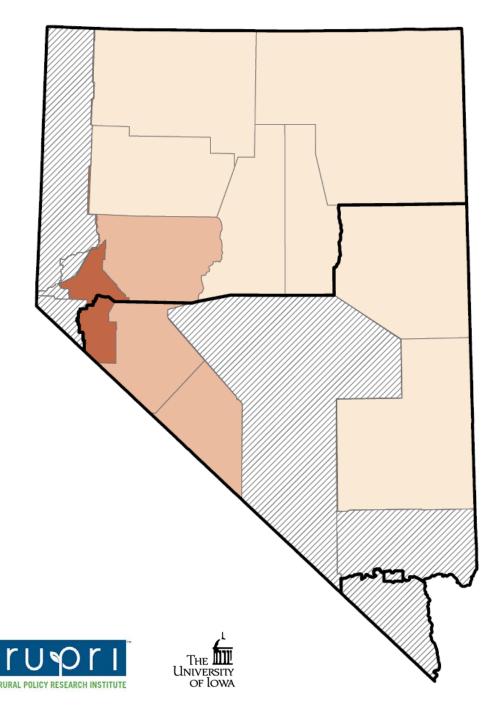
Legend

Percent Enrolled

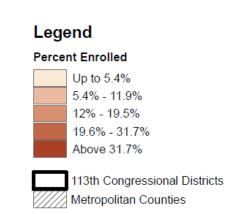




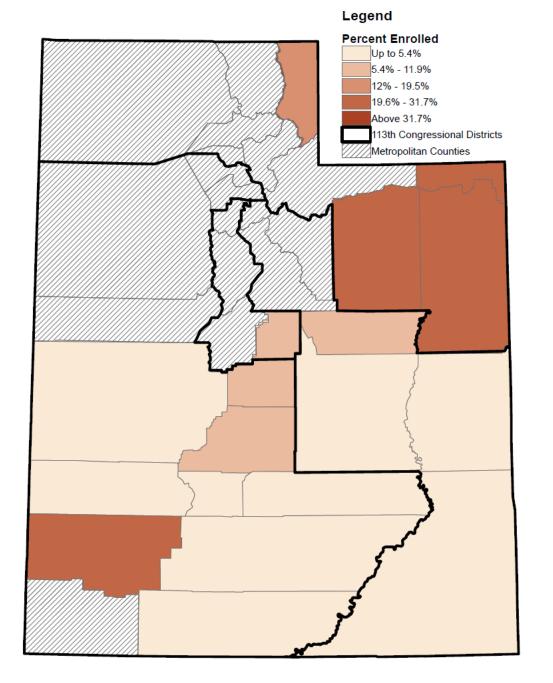
Source of Data: Centers for Medicare and Medicaid Services (CMS), as of March 2015. Produced by RUPRI Center for Rural Health Policy Analysis, 2015



Percent of Eligible Medicare Non-Metropolitan Beneficiaries Enrolled in Medicare Advantage in Nevada, March 2015



Source of Data: Centers for Medicare and Medicaid Services (CMS), as of March 2015. Produced by RUPRI Center for Rural Health Policy Analysis, 2015



Percent of Eligible Medicare
Non-Metropolitan
Beneficiaries Enrolled in
Medicare Advantage in
Utah, March 2015

Source of Data: Centers for Medicare and Medicaid Services (CMS), as of March 2015. Produced by RUPRI Center for Rural Health Policy Analysis, 2015





Medicaid ACOs: Colorado and Other States

- Managed care to ACOs to ...
- Managed Care Organizations since 1983
- Accountable Care Collaborative started in 2011; now enrolling 58% of Medicaid clients
- Net savings of \$29 to \$33 million: reductions in ER use, imaging services, readmissions
- Oregon with Coordinated Care Organizations (2012)
- Minnesota with Integrated Health Partnerships (2013)

Sources: Colorado Department of Health Care Policy & Financing, "Accountable Care Collaborative: 2014 Annual Report Tricia McGinnis, The Commonwealth Fund, "A Unicorn Realized? Promising Medicaid ACO Programs Really Exist" March 11, 2015



Medicaid ACO Activities

- MN: IHPs must demonstrate partnerships with other agencies: social service public health
- > MN: total cost of care calculations
- OR: CCOs must have community health needs assessment, encouraged to build partnerships with social service and community entities

Source: R. Mahadevan and R Houston, Center for Health Care Strategies, Inc. "Supporting Social Service Delivery Through Medicaid Accountable Care Organizations: Early State Efforts." *Brie* February, 2015.



Tectonic shifts occurring

> Volume to value in payment designs







Speed and Magnitude: Goals for Medicare Payment

- 30 percent of Medicare provider payments in alternative payment models by 2016
- 50 percent of Medicare provider payments in alternative payment models by 2018
- > 85 percent of Medicare fee-for-service payments to be tied to quality and value by 2016
- > 90 percent of Medicare fee-for-service payments to be tied to quality and value by 2018



Parallel in Commercial Insurance

- Coalition of 17 major health systems, including Advocate Health, Ascension, Providence Health & Services, Trinity Health, Premier, Dartmouth-Hitchcock
- Includes Aetna, Blue Cross of California, Blue Cross/Blue Shield of Massachusetts, Health Care Service Corporation
- Includes Caesars Entertainment, Pacific Business Group on Health
- Goal: 75 percent of business into value-based arrangements by 2020

Source: http://www.hcttf.org/



Evolution of Medicare Payment Through Four Categories

- > Fee-for-service with no link to quality
- > Fee-for-service with link to quality
- Alternative payment models built on fee-for-service architecture
- Population-based payment

Source of this and following slides: CMS Fact Sheets available from cms.gov/newsroom



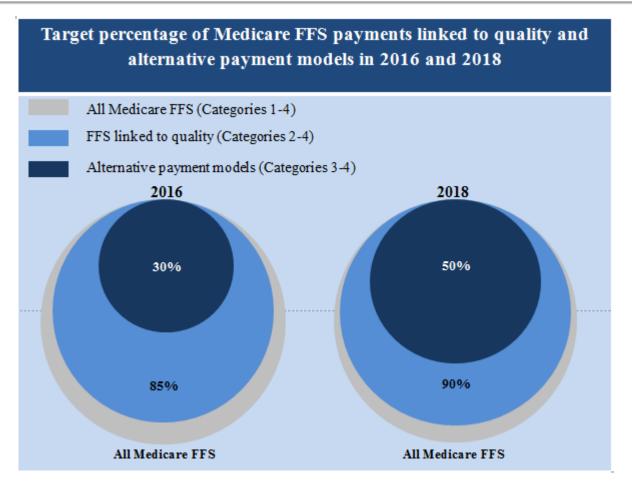
Illustration of Move to Population-Based Payment

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		Payment Taxonomy Framework			
		Category 1:	Category 2:	Category 3:	Category 4:
		Fee for Service—No Link to Quality	Fee for Service—Link to Quality	Alternative Payment Models Built on Fee-for- Service Architecture	Population-Based Payment
	Description	Payments are based on volume of services and not linked to quality or efficiency	At least a portion of payments vary based on the quality or efficiency of health care delivery	Some payment is linked to the effective management of a population or an episode of care. Payments still triggered by delivery of services, but opportunities for shared savings or 2-sided risk	Payment is not directly triggered by service delivery so volume is not linked to payment. Clinicians and organizations are paid and responsible for the care of a beneficiary for a long period (e.g. ≥ 1 yr)
	Medicare FFS	Limited in Medicare fee-for-service Majority of Medicare payments now are limked to quality	Hospital value-based purchasing Physician Value-Based Modifier Readmissions/Hospit al Acquired Condition Reduction Program	Accountable care organizations Medical homes Bundled payments Comprehensive primary care initiative Comprehensive ESRD Medicare-Medicaid Financial Alignment Initiative Fee-For-Service Model	Eligible Pioneer accountable care organizations in years 3- 5





Shrinking Band of Traditional Payment





CMS Slogan: Better Care, Smarter Spending, Healthier People

- Comprehensive Primary Care Initiative: multipayer (Medicare, Medicaid, private health care payers) partnership in four states (AR, CO, NJ, OR)
- Multi-payer Advanced Primary Care Initiative: eight advanced primary care initiatives in ME, MI, MN, NY, NC, PA, RI, and VT
- Transforming Clinical Practice Initiative: designed to support 150,000 clinician practices over next 4 years in comprehensive quality improvement strategies



CMS Slogan: Better Care, Smarter Spending, Healthier People

- Pay for Value with Incentives: Hospital-based VBP, readmissions reduction, hospital-acquired condition reduction program
- New payment models: Pioneer Accountable Care
 Organizations, incentive program for ACOs, Bundled
 Payments for Care Improvement (105 awardees in Phase
 2, risk bearing), Health Care Innovation Awards



CMS Slogan: Better Care, Smarter Spending, Healthier People

- Better coordination of care for beneficiaries with multiple chronic conditions
- Partnership for patients focused on averting hospital acquired conditions







Summary: Market Forces Shaping Rural Health

- Hospital closure: 50+ since 2010; up to 283 "vulnerable" now
- Enrollment into insurance plans and function of choice and cost ("Geographic Variation in Plan Uptake in the Federally Facilitated Marketplace" http://www.shepscenter.unc.edu/wp-content/uploads/2014/09/EnrollmentFFMSeptember_rvOct2014.pdf)
- Choices among plans ("Geographic Variation in Premiums in Health Insurance Marketplaces" http://cph.uiowa.edu/rupri/publications/policybriefs/2014/Geographic%2 oVariation%20in%20Premiums%20in%20Health%20Insurance%20Marketplaces.pdf)
- Development of health systems
- Growth in Accountable Care Organizations: United Health just announced developing 750 more; Next Generation in Medicare



Hospital Closures: Effects?

- Study of 195 hospital closures between 2003 and 2011 "found no significant difference between the change in annual mortality rates for patients living in the hospital service areas (HSAs) that experience closures with rates in matched HSAs without a closure"
- Also no difference in all-cause mortality rates
- So not worse for residents

Source: K E Joynt, P Chatterjee, EJ Orav, and AK Jha (2015) "Hospital Closures Had No Measurable Impact on Local Hospitalization Rates Or Mortality Rates, 2003-11." *Health Affairs* 34, No. 5. 765-772



Hospital Closures: Effects?

- They are "One of the Cornerstones of Small Town Life" – Kaiser Health News March 17, 2015 (Guy Guliottta); example of Mt Vernon, TX (2 hours east of Dallas)
- Communities depend on the hospitals for health care (Casey, Moscovice, Holmes, Pink Hung Health Affairs April, 2015)





Hospital Closures: Effects?

- "rural hospitals and the rural economy rise and fall together"; examples from Georgia (A Ragusea, <u>www.marketplace.org</u>. April 17, 2014)
- But many rural hospitals "rise to the challenges" (R Pyrillis, Hospitals & Health Networks cover story January 13, 2015



What is the next move to rural vitality?

- Goals of a high performance system
- Strategies to achieve those goals
- Sustainable rural-centric systems
- Aligning reforms: focus on health (personal and community), payment based on value, regulatory policy facilitating change, new system characteristics







The high performance system

- ✓ Affordable: to patients, payers, community
- ✓ Accessible: local access to essential services, connected to all services across the continuum
- ✓ High quality: do what we do at top of ability to perform, and measure
- ✓ Community based: focus on needs of the community, which vary based on community characteristics
- ✓ Patient-centered: meeting needs, and engaging consumers in their care



Strategies

- Begin with what is vital to the community (needs assessment, formal or informal, contributes to gauging)
- Build off the appropriate base: what is in the community connected to what is not
- Integration: merge payment streams, role of non-patient revenue, integrate services, governance structures that bring relevant delivery organizations together



Illustration: CHNA for an Illinois Hospital

- > Indicators from county health rankings:
 - Adults reporting poor or fair health: 14% (IL 16%)
 - Adult obesity: 28% (IL 25%)

Risk factors

- High Blood Pressure: 32% (29%)
- Arthritis: 30% (26%)
- At Risk Alcohol: 18% (17%)



Priorities from that Assessment

- Substance abuse
- Nutrition, physical activity and obesity
- Access to care
- Mental health





Illustration: Adams County Community Health Assessment

- Partners: Adams County Health Department, Blessing Hospital, United Way of Adams County
- Data from Healthy People 2020, County Health Rankings, Illinois State Improvement Plan survey



Illustration: Adams County Community Health Assessment Priority Areas

- Access to Health Services: increase proportion of people with usual primary care provider
- Oral Health: Reduce proportion of children and adolescents with untreated dental decay
- Substance Abuse: Reduce proportion of adolescents reporting rode with drive who had been drinking



Approaches to use

- Community-appropriate health system development and workforce design
- Governance and integration approaches
- Flexibility in facility or program designation to care for patients in new ways
- Financing models that promote investment in delivery system reform



Community-appropriate health system development and workforce design

- Local determination based on local need, priorities
- Create use of workforce to meet local needs within the parameters of local resources
- Use grant programs





Governance and integration approaches

- Bring programs together that address community needs through patient-centered health care and other services
- Create mechanism for collective decision making using resources from multiple sources





Flexibility in facility or program designation to care for patients in new ways

- How to sustain emergency care services
- Primary care through medical home, team-based care models
- Evolution to global budgeting





Financing models that promote investment in delivery system reform

- Shared savings arrangements
- Bundled payment
- Evolution to global budgeting
- New uses of investment capital





Special importance: shared governance

- Regional megaboards
- Aggregate and merge programs and funding streams
- Inter-connectedness of programs that address personal and community health: the culture of health framework
- > Strategic planning with implementation of specifics
- > Develop and sustain appropriate delivery modalities



Special Considerations to Get to Shared Responsibility, Decisions, Resources

- A convener to bring organizations and community leaders together: who and how?
- Critical to success: realizing shared, common vision and mission, instilling culture of collaboration, respected leaders
- > Needs an infrastructure: the megaboard concept
- Reaching beyond health care organizations to new partners to achieve community goals



Examples of Governance

- Quad City Health Initiative: 25-member community board
- Hart of New Ulm Project in MN: New Ulm Medical Center in lead role in rural community

Source: "Improving Community Health through Hospital-Public Health Collaboration." November, 2014. Available through the AHA web site



Results

- Linking housing to a community health plan in St Paul, MN; financing from health foundations and community development financial institutions
- Collaboration of public health, community development corporation, and community development finance improved indoor air quality in NYC



Getting to the new system: demonstrations

- "Local Primary Care Redesign" projects that combine primary care and other health care providers (including the local hospital) in organizational configurations that expand and sustain access to comprehensive primary care focused on individual and community health improvement
- "Integrated Governance" projects align various organizations in a community or region in a new model of governance, using affiliation agreements and memoranda of understanding, requiring new governing entities such as community foundations, or establishing new designs that merge financing and funding streams and direct new programs



Getting to the new system: demonstrations

- "Frontier Health Systems" innovative models to secure sustainable essential health care services integrated with services across the horizontal and vertical care continua
- "Finance tools to repurpose existing local health care delivery assets;" support projects that leverage existing assets to develop sustainable rural systems meeting needs of local populations



Rapid Cycle Learning and Change

- Momentum is toward something very different, more than changing how to pay for specific services
- Need to be strategic, in lock step with or ahead of change in the market
- Change in dependencies from fee-forservice to sharing in total dollars spent on health





Some Specifics

- Chief Medical Financial Officer in a CAH in Montana
- Chief Patient Officer at Johns Hopkins
- Use of health coaches in Winona MN
- Collaborations forming ACOs
- Joint ventures with health plans, health systems



Fundamental Strategies

- Integrating care: driven by where the "spend" is and therefore where the "savings" are
- From inside the walls to serving throughout the community
- Collaborations are critical
- > Culture of Health Framework



Aspirational Goal: Accountable Care Community Components

- Collaboration and partnership for effective local governance
- Structure and support including health information technology, a "backbone" organization
- Leadership and support from strong champions
- Defined geography and geographic reach
- > Targeted programmatic efforts



Retaining rural values

- ✓ Accessible
- ✓ Affordable
- High quality
- Community-based
- ✓ Patient-centered





For further information

The RUPRI Center for Rural Health Policy Analysis

http://cph.uiowa.edu/rupri

The RUPRI Health Panel

http://www.rupri.org

The Rural Health Value Program

http://www.ruralhealthvalue.org



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